



e-Courts

Project Scope

e-Courts, an integrated solution, has a clear objective - to re-engineer processes and enhance judicial productivity, both qualitatively and quantitatively, to make the judicial delivery system affordable, accessible, cost effective, transparent and accountable.

The scope of the project is to develop, deliver, install and implement automated decision making and decision support system in courts all over the country. The e-Courts project entails ensuring of digital inter connectivity between all courts from the root level to the apex court.

Key Challenges

- To provide efficient & time-bound citizen-centric services delivery as detailed in e-Courts Project Litigant's Charter
- To automate the processes to provide transparency in accessibility of information to its stakeholders
- Challenges in enhancing judicial productivity, both qualitatively & quantitatively
- To make the justice delivery system affordable, accessible, cost effective, predictable, reliable and transparent
- Make whole judicial system Information Communication & Technology (ICT) enabled by putting in place adequate and modern hardware and connectivity
- No Automation of workflow management in all courts
- Electronic movement of records from trial to appeal courts
- Installation of video conferencing (VC) facility and recording of witness through Video Conferencing
- Connecting all courts in the country to the National Judicial Data Grid through Wide Area Network (WAN) and additional redundant connectivity
- Citizen-centric facilities such as electronic filing, e-payment and use of mobile applications in all courts
- Touch screen based kiosks in each court complex, full computerization of State and District level judicial, service academies and centers

Solution Offered

- Eliminate involvement/existing unnecessary process
- Workflow management support
- Task management
- Streamlined work process
- Case Filing, Scrutiny, Registration, Case Allocation, Court Proceedings, and Details entry of a Case, Case Disposal & restoration, Transfer of Case etc.
- Certified copies of orders and judgments, Case status, Calculation of court fees, Cause lists, Institution Registers, and Court Diaries
- Information exchange with police, prisons, land records department, registration offices etc.; distant production/examination of under trial and witnesses through video conferencing.
- Monitoring of pendency in the courts
- Track Status
- Maximize Performance
- Minimize Errors
- Monitor Cases

Benefits

- Faster Application Processing due to End-to-End Workflow
- Reduction in Error Rate due to Automated Processes
- Maximum Reach through Web & Mobile
- Increased Efficiency from Back Office Executives
- Seamless Communication resulting in Utmost Customer Satisfaction